

**Lawrence A. Jagneaux, Senior Manager & Plan Administrator, Halliburton
Personal Statement**

My name is Lawrence Jagneaux (friends call me, Jogno). I became an ombudsman in 1994 and have been practicing ever since. I currently serve as director of Halliburton's Dispute Resolution Program – one of corporate America's first ADR's. I've previously served on the board of TOA as director and recording secretary. In addition to being actively involved in various committees and conference planning, I was on TOA's training faculty. My background prior to life as an ombuds and mediator includes project management, human resources and employee relations. Thanks for your consideration.

Questions for Nominee

1. Why are you interested in serving on the IOA board?

Mainly, because it's fun. I believe, given my experience and background, I can add some diversity to the board.

2. Do you have any previous leadership or volunteer experience in TOA/UCOA/IOA or in other organizations?

Yes. For TOA, I was on the board, served as an officer, was on the training faculty and served in several committees.

3. Do you have an area of expertise that IOA could possibly utilize - such as finance and accounting, grant writing, etc.?

4. What IOA activities or areas are you most interested in committing time toward?

Perhaps teaching and conference planning. I don't really have a preference – where I'm needed is where I'll be.

5. Describe how you would advance IOA's Strategic Plan.

6. Describe an issue impacting the profession that you are most passionate about and the actions you would take have taken related to this issue.