

## Keynote Speaker Bios

\*Note: Bios for pre-conference and general conference speakers may be found on the IOA website.



### Kenneth Cloke, JD, PhD, LLM

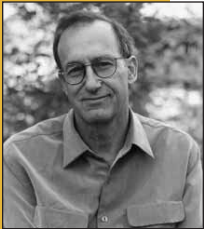
**Kenneth Cloke, JD, PhD, LLM**, is a mediator, arbitrator, consultant and trainer, specializing in resolving complex multi-party conflicts. He is author of *Mediation: Revenge and the Magic of Forgiveness*; *Mediating Dangerously: Thank God It's Monday!*; *Resolving Conflicts at Work*; *Resolving Personal and Organizational Conflict: Stories of Transformation and Forgiveness*; *The End of Management and the Rise of Organizational Democracy*; *The Art of Waking People Up*; and *Into the Heart of Conflict* (2006).



### Marye Anne Fox, PhD

**Dr. Fox** was born in Canton, Ohio in 1947 and received her B.S. from Notre Dame College and Ph.D. from Dartmouth College, both in chemistry. She held a postdoctoral appointment at the University of Maryland from 1974 to 1976. She joined the faculty of the University of Texas at Austin, and in 1994 she became vice president of research.

In 1998 Fox became Chancellor of North Carolina State University, the first woman to hold the institution's top post. Her tenure saw a doubling of the number of buildings on Centennial Campus, an expansion of fund-raising activities, development of new multidisciplinary programs, and a dramatic increase in patents held by the university. Under her guidance, the university became a national pacesetter in biotechnology, nanotechnology, genomics, bioinformatics, and nonwoven textiles. Fox left NCSU in 2004 to become Chancellor of the University of California, San Diego.



### Bernard Mayer, PhD

**Bernard Mayer, PhD** is a Professor at the Werner Institute of Negotiation and Dispute Resolution at Creighton University in Omaha, Nebraska. He is also a partner at CDR Associates in Boulder, Colorado. Since the late 1970s, Bernie has worked as a mediator, facilitator, trainer, researcher, and dispute systems designer. He has mediated or facilitated resolution of labor management, public policy, ethnic, business, family, community, and intergovernmental conflicts. Bernie has worked with many international and non-governmental organizations and corporations as well as federal and local government entities in Europe, North America, and Asia. He is the author of several works on conflict resolution, including *The Dynamics of Conflict Resolution: A Practitioners Guide* (Jossey-Bass, 2000) and *Beyond Neutrality: Confronting the Crisis in Conflict Resolution* ( Jossey-Bass, 2004).



### Tony Williams, BSc, MSc, PhD

Over the past twenty years, **Tony Williams** has developed an international reputation as a medical educator and leader in the fields of health and human services. As a founding director of the Paramedic Academy at the Justice Institute of British Columbia, Dr. Williams provided leadership in the development of emergency medical systems (EMS) on four continents

Dr. Williams' focus was on initial training, and ongoing maintenance of competence of practitioners in the health, justice, and public safety sectors. His doctoral dissertation and much of his subsequent work focused on maintenance of professional competence and use of digital telecommunications to assist rural and remote health care personnel stay current.

In 1997, he launched an ambitious project to convert traditional training within the British Columbia Ambulance Service to a problem-based, distributed learning system that uses a blended model of face-to-face and e-learning technologies and reaches health care workers in over 200 sites throughout BC.

Consequently, several countries have asked Dr. Williams to help optimize training and operational systems for their Emergency Medical Services. He has an extensive client base in S.E. Asia, and has worked with these clients for over ten years. He understands many of the complexities and challenges associated with building emergency services in these countries.

Most recently, Dr. Williams accepted a position as professor and academic program director for the health and public safety specialties in the Organizational Leadership and Learning Division of Royal Roads University. He also teaches the leadership stream in the MBA program. Dr. Williams's research interests include study of professional competence, and study of dispersed leadership in large-scale public safety incidents.