



Name _____
 Organization _____
 Address _____
 City _____ State/Province _____ Postal Code _____
 Country _____ E-mail _____
 Phone _____ Emergency Contact Phone _____
 First Time Attendee Dietary Restrictions/Food Allergies: _____ ADA Accommodation: _____

Pre-Conference Course Registration for Wednesday, April 7, 2010

<input type="checkbox"/> Full day #1 - Dynamic Governance: Addressing Conflicts Inherent in Organizational Structure	\$290.00	_____
<input type="checkbox"/> Full day #2 - Developing Your Facilitation Mindset and Skill Set	\$290.00	_____
<input type="checkbox"/> Half-day AM #1 - IOA Standards of Practice and Code of Ethics: Understanding the Core Principles of an Organizational Ombudsman Practice	\$190.00	_____
<input type="checkbox"/> Half-day AM #2 - Talking About Fairness in the Workplace: Making Fairness Explicit in Training, Coaching, and Policy Discussions	\$190.00	_____
<input type="checkbox"/> Half-day PM #1 - Therapeutic Skills for the Ombuds: A Family Systems Approach	\$190.00	_____
<input type="checkbox"/> Half-day PM #2 - Change Agent: Ombudsmen's Contribution to Organizational Value	\$190.00	_____
<input type="checkbox"/> OR Two Half-day Courses. One AM and One PM together	\$290.00	_____

AM # _____ PM # _____

General Conference Registration for Thursday, April 8 - Saturday, April 10, 2010

	BEFORE 03/05/10	AFTER 03/05/10	
Full Conference Registration - April 8 - 10, 2010			
IOA Member Full Conference Registration	\$450. USD	\$500. USD	_____
Non-Member Full Conference Registration	\$500. USD	\$550. USD	_____
One Day Conference Registration			
Thursday only	\$245. USD	\$295. USD	_____
Friday only	\$245. USD	\$295. USD	_____
Saturday only	\$150. USD	\$200. USD	_____

Ombuddy Donation

"Ombuddy" Sponsorships go directly to offset expenses of the 2010 Conference and allow attendees an opportunity to support our Association and profession.

Ombuddy Sponsorship \$ _____

Use this Credit Card for my "Ombuddy" Sponsorship: _____ Exp. Date: _____

I will send a separate check for my Ombuddy Sponsorship

Please charge the same credit card below for my Ombuddy Sponsorship

Payment Method IOA Federal ID #5417854444

Checks or money orders should be in United States funds, payable to the International Ombudsman Association. Credit cards are accepted. **No electronic funds transfers (EFT's) are permitted.**

Amex MasterCard Visa OR Check will be mailed

Credit Card # _____ Expiration Date _____

Card Holder's Name _____ Total of Charge _____

"Ombuddy" Sponsorship \$ _____ + Pre-Conference \$ _____ + General Conference \$ _____ = Total \$ _____

Friday, March 5, 2010, is the hotel group rate reservation deadline .

Friday, March 5, 2010, is the cut off for early bird conference registration. You must submit your registration form to the office by Friday, March 5th in order to receive the early bird fees. Fax to (908) 842-0376. You do not need to send payment by March 5th to receive early bird fees. If you plan to pay by check, please FAX a copy of your registration form to the IOA Office and then mail a copy with your check. Mail your registration to: IOA
 390 Amwell Road, Suite 402
 Hillsborough, NJ 08844

We will send weekly email confirmations for those registration forms we receive. If you do not receive an email confirmation a week after you submit your form, please contact the office at info@ombudsassociation.org or call (908) 359-0246. You will also receive a confirmation packet in the mail prior to the Conference.

Breakout Session Options

Please indicate which sessions you plan to attend. This does not obligate you to attend a specific session, however your information will help conference planners better match session preferences with appropriate meeting room assignments. See Agenda at a Glance: http://www.ombudsassociation.org/conference/2010/agends_at_a_glance.pdf

THURSDAY, APRIL 8, 2010

Concurrent Breakout Sessions

- 2:00 to 3:30 pm
 Breakout # 1 Breakout # 2
 Breakout # 3 Breakout # 4
 Breakout # 5 Breakout # 6

Concurrent Breakout Sessions

- 4:00 to 5:30 pm
 Breakout # 7 Breakout # 8
 Breakout # 9 Breakout # 10
 Breakout # 11 Breakout # 12

FRIDAY, APRIL 9, 2010

Concurrent Breakout Sessions

- 2:30 to 4:00 pm
 Breakout # 13 Breakout # 14
 Breakout # 15 Breakout # 16
 Breakout # 17 Breakout # 18

Concurrent Breakout Sessions

- 4:15 to 5:45 pm
 Breakout # 19 Breakout # 20
 Breakout # 21 Breakout # 22
 Breakout # 23 Breakout # 24

SATURDAY, APRIL 10, 2010

Concurrent Breakout Sessions

- 10:30 to 12:00 pm
 Breakout # 25 Breakout # 26
 Breakout # 27 Breakout # 28
 Breakout # 29 Breakout # 30